

# NEUCOSMOS

## Natural Gas Alarm

### ML-310ES

#### User's Manual

Thank you for purchasing a New Cosmos USA Natural Gas Alarm. Please thoroughly read and understand this user manual before using this Gas Alarm and retain for future reference. When methane (natural gas) is detected, an alarm will be activated. The alarm consists of a flashing red LED light, sounding of a warning alarm and a recorded message.

#### **⚠ DANGER: ASPHYXIATION & EXPLOSION**

#### **NATURAL GAS LEAK ALARM INDICATES AN EMERGENCY SITUATION AND RISK OF EXPLOSION**

- Leave building immediately, open doors and windows as you leave. Take others with you. If you are outside when you hear the alarm, leave the area immediately.
- Avoid creating any sparks.
- Find a phone AWAY FROM THE AREA and immediately call 911 and/or your gas utility.
- Do not re-enter the area until source of the leak is found and corrected.

Follow directions from utility employees or emergency responders on site.

#### **⚠ DANGER: ELECTROCUTION**

- Do not subject the Gas Alarm to water or liquid by submerging it, spraying liquid on it or otherwise.
- Do not disassemble.

#### **⚠ DANGER: EXPLOSION**

Do not use as a short-term testing device. Doing so may cause explosion.

#### **⚠ DANGER: FIRE & EXPLOSION**

Improper disposal may result in fire or explosion.

#### **⚠ DANGER: HAZARDOUS CONDITIONS**

Follow these instructions completely. Failure to do so may result in an undetected natural gas leak or other hazardous conditions that may cause serious injury or death.

#### **⚠ DANGER: HEARING DAMAGE**

Do not place ear directly against or in close proximity to Gas Alarm. Audio alarm may damage hearing.

#### **⚠ WARNING**

- Do not block, cover, obstruct or paint over sensor. The Gas Alarm can only detect natural gas that reaches its sensor.
- This Gas Alarm will reach the end-of-service life in approximately 5 years. Replace after end-of-service life signal is initiated.
- Test product regularly. Device must be turned on and connected to power at all times.
- Do not modify, disassemble, submerge, strike, crush, or expose Gas Alarm to high levels of volatile organic compounds. May cause Gas Alarm malfunction.
- Contact manufacturer for replacement battery. Commercially available batteries will not work.
- Keep out of reach of children.
- For indoor use only.

#### **⚠ NOTICE**

- Gas Alarm only detects methane natural gas. It does not detect carbon monoxide, fire, heat, smoke, flames, propane or any other gas.
- Gas Alarm is not a substitute for proper installation, use, and maintenance of natural gas sources. Gas alarm does not prevent natural gas leak from occurring, nor can it solve any existing natural gas problems.

### General description & intended use

#### **⚠ DANGER**

If you smell natural gas, evacuate the area right away, then call 911 or your gas utility. Do not wait for alarm to sound.

#### **⚠ DANGER**

This Gas Alarm is designed to act as a continuous monitor of natural gas that reaches the sensor. This detector should not be used as a short-term testing device to perform a onetime check for the presence of natural gas, as starting the device in the presence of natural gas may cause an explosion.

This Gas Alarm detects natural gas. Natural gas is a fossil fuel that is primarily made up of methane. It is commonly used for cooking, home heating and water heating. Natural gas is typically supplied through a main utility line connected to your home. It is a highly flammable chemical compound. Although it happens rarely, a natural gas leak can sometimes occur inside the home. This can be dangerous because it increases the risk of explosion and fire.

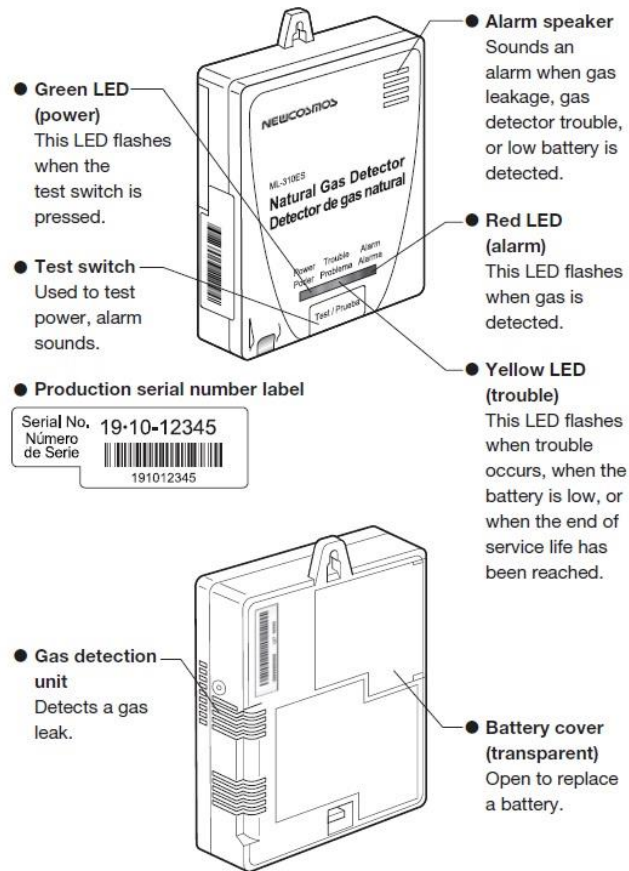
This product is intended to detect natural gas that is not detected by smell. Natural gas is typically odorless and colorless, unless your supplier treats it with a chemical to make it smell. Individuals with diminished sense of smell may not be able to detect even treated natural gas. If you are not sure which gas your home uses, contact your utility company.

When this product detects natural gas at a concentration of greater than or equal to 10% LEL for methane, it is designed to beep 4 times and state "Danger – gas leak explosion risk – evacuate, then call 911" followed by an additional 4 beeps and state "Peligro – riesgo de explosión por fuga de gas – evacuar, luego llamar al 911."

It is possible that you may smell natural gas before the alarm is activated. If you do smell natural gas, do not wait for the alarm to sound. Evacuate right away, then call 911.

This Gas Alarm is designed to act as a continuous monitor of natural gas that reaches the sensor. This Gas Alarm should not be used as a short-term testing device to perform a onetime check for the presence of natural gas, as starting the device in the presence of natural gas may cause an explosion.

## Gas Alarm parts



## Installing the Gas Alarm

### Selecting Gas Alarm location

#### ⚠ WARNING

- Installation in an improper location can affect

**the sensitive electronic components in this device.**

- **Improper placement can prevent detection of natural gas.**
- **Improper placement can prevent you from hearing the alarm. Install in a location where you can hear the alarm sound loudly from all sleeping areas.**
- **Place out of reach of children. Under no circumstances should children be allowed to handle this device.**

Gas Alarms should be installed in all rooms where a gas leak may occur or a gas appliance is located. Examples are a kitchen (gas leaks from gas ovens and cook tops), laundry (gas leaks from a gas clothes dryer), and furnace area (gas leaks from furnace burners or boilers).

It is possible that gas leaks may migrate along pipes so consideration should be given to place Gas Alarms in multiple rooms. Consider placing a Gas Alarm in each bedroom where the occupant closes the door while sleeping.

Although it is important to install Gas Alarms in rooms where gas appliances exist, it is recommended the Gas Alarm be placed as far from these appliances as possible, preferably more than 10 feet (3 meters) away. The placement recommendations are intended to keep these Gas Alarms at a reasonable distance from a gas source, and thus reduce "unwanted" alarms, which can occur if a Gas Alarm is placed directly next to a gas source.

Avoid placing the Gas Alarm near a cooking appliance or cooktop hood. If you must do so, install at least 5 feet (1.5 meters) from cooking appliance or cooktop hood because cooking vapors or grease may contaminate the Gas Alarm.

#### Product should be installed:

- Between 4 to 12 inches (0.1 to 0.3 meters) from the ceiling.
- In an area where it will not be impeded by items hanging from or near the ceiling such as curtains, drapes, ceiling fans.
- At least 5 feet (1.5 meters) from cooking appliance or cooktop hood.
- At least 10 feet (3 meters) from gas appliances.

#### Product should **NOT** be installed:

- In the peak of a cathedral ceiling.
- Directly above or near sources of water or humidity such as a sink, cooktop, dishwasher or shower.
- Next to a door or window.

- Next to a ventilation fan.
- Near a room return or HVAC duct.
- In an area where the temperature will drop below 32°F (0°C) or exceed 122°F (50°C).
- In an area that is dusty or dirty.
- In an area where organic solvents or silicone vapors exist.
- In a damp or very humid location, such as a bathroom.
- Outside.

### Installing (or replacing) the battery

#### ⚠ DANGER – SHOCK

**Do NOT remove the plastic wrap surrounding the battery pack. Doing so may cause electrical short or shock.**

#### ⚠ WARNING

**After installing or replacing battery, always test the Gas Alarm to ensure it is operational.**

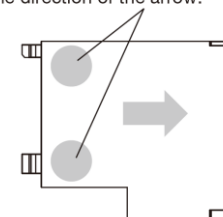
#### ⚠ NOTICE

**Device uses type of battery that is not available in retail. Contact manufacturer for replacement batteries.**

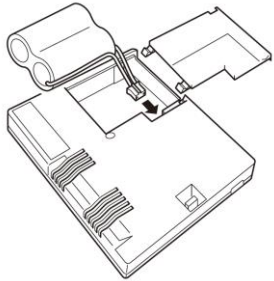
To install the included battery or replace with manufacturer-supplied replacement:

- Open the battery cover on the back of the Gas Alarm. This cover slides out of place. To open, place both thumbs on the back of the battery cover where the battery cover hooks snap into place.
- Push down where the battery cover snaps into place with your thumbs and slide the cover out. Some force is required.

To remove the battery cover, push down at the indicated points with your thumbs and slide the cover in the direction of the arrow.



- Connect the included lithium battery by inserting the battery harness connector into the Gas Alarm as shown in the diagram below. Do NOT remove the plastic wrap surrounding the battery pack.



- The battery connector has a large notch on it that faces up when installed correctly. There is only one way in which the connector can be installed. A small portion of the connector will be exposed when connected properly.

If replacing battery, see "Disposal" section for instructions on disposing of the old battery.

## Mounting the Gas Alarm

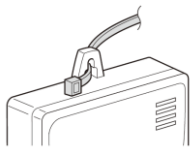
### ⚠ NOTICE

### After mounting the Gas Alarm, test it following instructions in User's Manual.

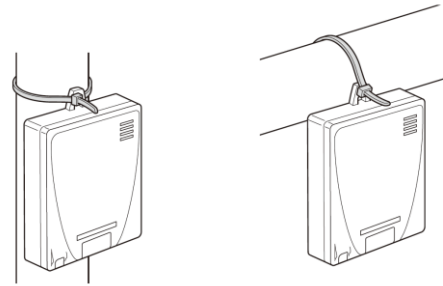
The Gas Alarm may be mounted to a pipe or wall in a location meeting the criteria discussed in the "Selecting Gas Alarm location" section.

To mount to a pipe:

- (1) Pass a cable tie through the hole at the top of the Gas Alarm. Cable tie is not included with device purchase.

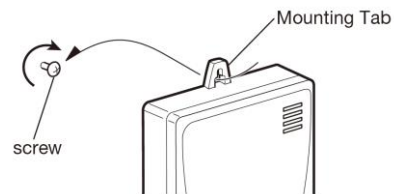


- (2) Wrap the cable tie around the pipe and tie off.



To mount the Gas Alarm to a wall:

- (1) Tools you will need: Drill with 3/16" or 5mm drill bit, Phillips head screwdriver, hammer.
- (2) Tools supplied: A plastic screw anchor and screw have been provided in the box and can be found under the battery packaging.
- (3) Choose a location on the wall between 4 inches (0.1 meters) to 12 inches (0.3 meters) from the ceiling. Make a mark in the Mounting Tab of the Gas Alarm where you will drill the mounting hole.
- (4) Use a 3/16" (5 mm) drill bit to drill the mounting hole and insert included anchor.
- (5) Tighten the screw into the anchor until the screwhead is about 3/16" (5 mm) away from the wall, leaving enough space for the Mounting Tab.
- (6) Hang the Mounting Tab on the screw.



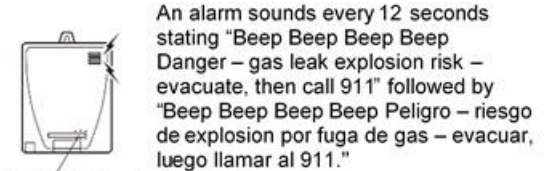
- (7) Lightly tighten the screw to secure the Gas Alarm.

## Gas Alarm functions

The Gas Alarm is designed to activate an alarm in the event of a natural gas leak, Gas Alarm error, low battery or end-of-service-life for the Gas Alarm.

### Natural gas leak alarm activation

An alarm activates when the level of natural gas in the area of the Gas Alarm reaches or exceeds 10%LEL for methane. When activated, alarm is designed to:



Red LED (gas leak alarm)  
Flashes once every 2 seconds

An alarm sounds every 12 seconds stating "Beep Beep Beep Beep Danger – gas leak explosion risk – evacuate, then call 911" followed by "Beep Beep Beep Beep Peligro – riesgo de explosión por fuga de gas – evacuar, luego llamar al 911."

Beep 4 times and state "Danger – gas leak explosion risk – evacuate, then call 911" followed by an additional 4 beeps and state "Peligro – riesgo de explosión por fuga de gas – evacuar, luego llamar al 911." Notification will repeat every 6 seconds for 4 minutes, then every 1 minute after.

Red LED flashes once every 2 seconds.

### Responding to natural gas leak alarm activation

#### ⚠ DANGER– ASPHYXIATION & EXPLOSION

**Follow these instructions carefully in the event that the natural gas leak alarm activates. Never ignore natural gas leak alarm.**

When this product detects natural gas at a concentration of greater than or equal to 10% LEL for methane, it is designed to beep 4 times and state, "Danger – gas leak explosion risk – evacuate, then call 911" followed by an additional four beeps and state "Peligro – riesgo de explosión por fuga de gas – evacuar, luego llamar al 911." A red LED light will also flash on the product.

**Leave the building immediately, opening doors and windows as you leave. Take others with you. If you are outside when you hear the alarm, leave the area immediately.**

**Any spark might cause natural gas to explode. Take all appropriate steps to avoid causing a spark near the affected property, including the following:**

- Do not remove the connector from the lithium battery
- Do not light a match or smoke.
- Do not turn appliances or lights on or off.
- Do not use a flashlight or phone.
- Do not start a car.

**Find a phone away from the area and immediately call 911 and/or your natural gas utility. You can report leaks anonymously.**

**Do not re-enter the area until the source of the leak is found and corrected. Follow directions from utility employees or emergency responders who are on site.**



## **⚠ DANGER: EXPLOSION RISK**

**Do not reset Gas Alarm after gas leak alarm goes off, unless instructed to do so by emergency personnel. Resetting process can cause an explosion if conducted in an area with high concentrations of natural gas.**

Emergency responders or trained personnel may reset or instruct you to reset the Gas Alarm by removing and reinstalling the battery. After removing the battery, hold the test button for at least 10 seconds and leave the battery unplugged for at least 2 minutes. This will reset the device by turning off auditory and visual notifications.

### **Gas Alarm error activation**

An alarm sounds every 60 seconds when a device error occurs, alternating between the following messages each minute: "Beep Beep Beep Detector error" and "Beep Beep Beep Error del detector."



Yellow LED (trouble)  
Flashes 3 times  
every 10 seconds

An alarm sounds every 60 seconds, alternating between the following messages each minute: "Beep Detector error" and "Beep Error del detector."  
By pressing the test button for 3 seconds, an alarm will sound stating "Beep Beep Beep Detector error" followed by "Beep Beep Beep Error del detector."

Yellow LED flashes 3 times every 10 seconds

See "Troubleshooting" section for more information on resolving device errors. See "Installing (or replacing) the battery" section.

### **Low battery alarm activation**

#### **⚠ WARNING**

Gas Alarm uses specialized battery not available at retail. Contact New Cosmos USA, Inc. for replacement.

An alarm sounds every 60 seconds when the battery is low, alternating between the following messages each minute: "Beep Low Battery" and "Beep Bateria Baja."



Yellow LED  
(trouble)  
Flashes once  
every 10 seconds

An alarm sounds every 60 seconds, alternating between the following messages each minute: "Beep Low Battery" and "Beep Bateria baja"  
By pressing the test button for 3 seconds, an alarm will sound stating "Beep Low Battery" followed by "Beep Bateria baja."  
Contact New Cosmos USA to arrange for replacement.

Yellow LED flashes once every 10 seconds

Contact New Cosmos USA, Inc. for replacement battery.

### **End of service life alarm activation**

An alarm sounds every 60 seconds when the device reaches its end of service life, alternating between the following messages each minute: "Beep Beep Please Replace Detector" and "Beep Beep Por favor reemplace el detector."



Yellow LED (trouble)  
Flashes twice every  
10 seconds

An alarm sounds every 60 seconds, alternating between the following messages each minute: "Beep Beep Please Replace Detector" and "Beep Beep Por Favor reemplace el detector."  
By pressing the test button for 3 seconds, an alarm will sound stating "Beep Beep Please Replace Detector" followed by "Beep Beep Por favor reemplace el detector."

Yellow LED flashes 2 times every 10 seconds.

### **Testing the Gas Alarm**

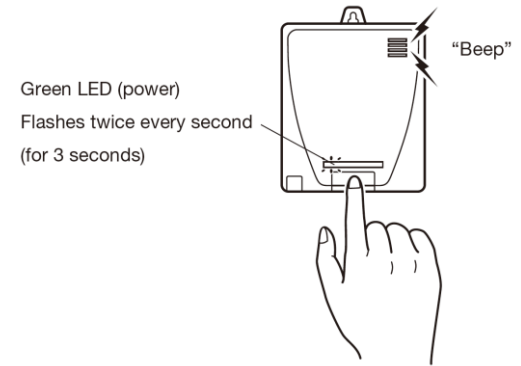
#### **⚠ CAUTION**

**Test your Gas Alarm's power and gas leak alarm notifications at least once a week.**

**If the device does not operate properly it cannot alert you to the presence of natural gas. Take immediate action if your Gas Alarm fails a test.**

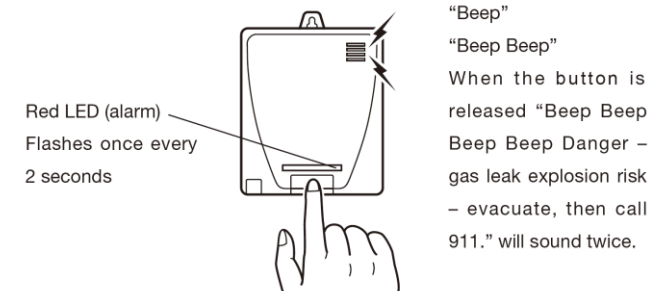
#### **Testing power**

Press test button until you hear a "Beep" sound, then quickly release (within 3 seconds from when the button was pressed). If the device is properly powered, the green LED will flash twice every second (for 3 seconds) to indicate that the power is on.



### **Testing gas leak alarm notifications**

Press the test button for 5 seconds and the alarm notification test will begin automatically.



If the device is operating properly, the red LED will flash once every 2 seconds for a 12 second period, and the following alarm message will sound: "Beep Beep Beep Danger – gas leak explosion risk – evacuate, then call 911. Beep Beep Beep Beep Peligro – riesgo de explosion por fuga de gas. Evacuar, luego llamar al 911."

### **Cleaning**

#### **⚠ WARNING**

**Clean the Gas Alarm in accordance with these instructions once a month. Dirt and dust can cause Gas Alarm malfunction.**

**After cleaning, always test the Gas Alarm to ensure it has not been damaged.**

Clean at least once a month to maintain proper operation, by vacuuming the exterior of the Gas Alarm using a household vacuum's soft brush attachment.

Never use water, cleaners or solvents since they may damage the unit.

Do not use spray cleaning chemicals or insect sprays directly on or near the device. Do not use any household cleaning agents, ammonia-based cleaners, paints, varnishes, aerosol sprays (including compressed gas dusters), or any other chemical on or near this device.



Dispose of battery in accordance with local regulations relating to non-rechargeable (single use) lithium batteries. Dispose of remainder of device following your local regulations for solid waste disposal. Take the device to an electronics recycling facility (where such facilities exist) for disposal.

## Troubleshooting

Symptom	Cause	Action
The green LED does not flash even when the switch is pressed	Battery connector not plugged in	Plug in the battery connector
	Battery is low	Contact manufacturer for replacement
The yellow LED is flashing.	Flashes three times every 10 seconds: Gas alarm trouble	Replace Gas Alarm
	Flashes twice every 10 seconds: End of gas alarm service life	Replace Gas Alarm
	Flashes once every 10 seconds: Low gas alarm battery	Contact manufacturer for replacement

## Specifications

Model number	ML-310ES
Conforming standards	UL standard (UL1484)
Detection principle	MEMS hot wire semiconductor sensor
Target gas	Methane gas (Natural Gas)
Operating temperature range	32°F (0°C) to 122°F (50°C)
Operating humidity range	5% to 95%, no condensation
Power supply	3V Lithium battery
Alarm level	10% LEL*
Speaker output	Gas alarm: 85 dB at 10 feet
Battery lifetime	Approximately 5 years
Dimensions	W 85 x H 100 x D 22 mm
Installation	Pipe mount by cable ties or wall mount with hardware.

## Disposal

### **⚠ DANGER**

Prior to disposing of product, remove and wrap the removed battery with tape or similar material to avoid potential explosion or ignition that may result in injury or fire.

### **⚠ DANGER**

Do not incinerate. Battery may explode.

When disposing of product, remove the battery and wrap with tape or similar, non-flammable material.

\*LEL, short for "Lower Explosive Limit", is defined as the lowest concentration (by percentage) of a gas or vapor in air that is capable of producing a flash of fire in presence of an ignition source (arc, flame, heat).

## Contact Details

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